



Division of Fee-for-Service Management Update

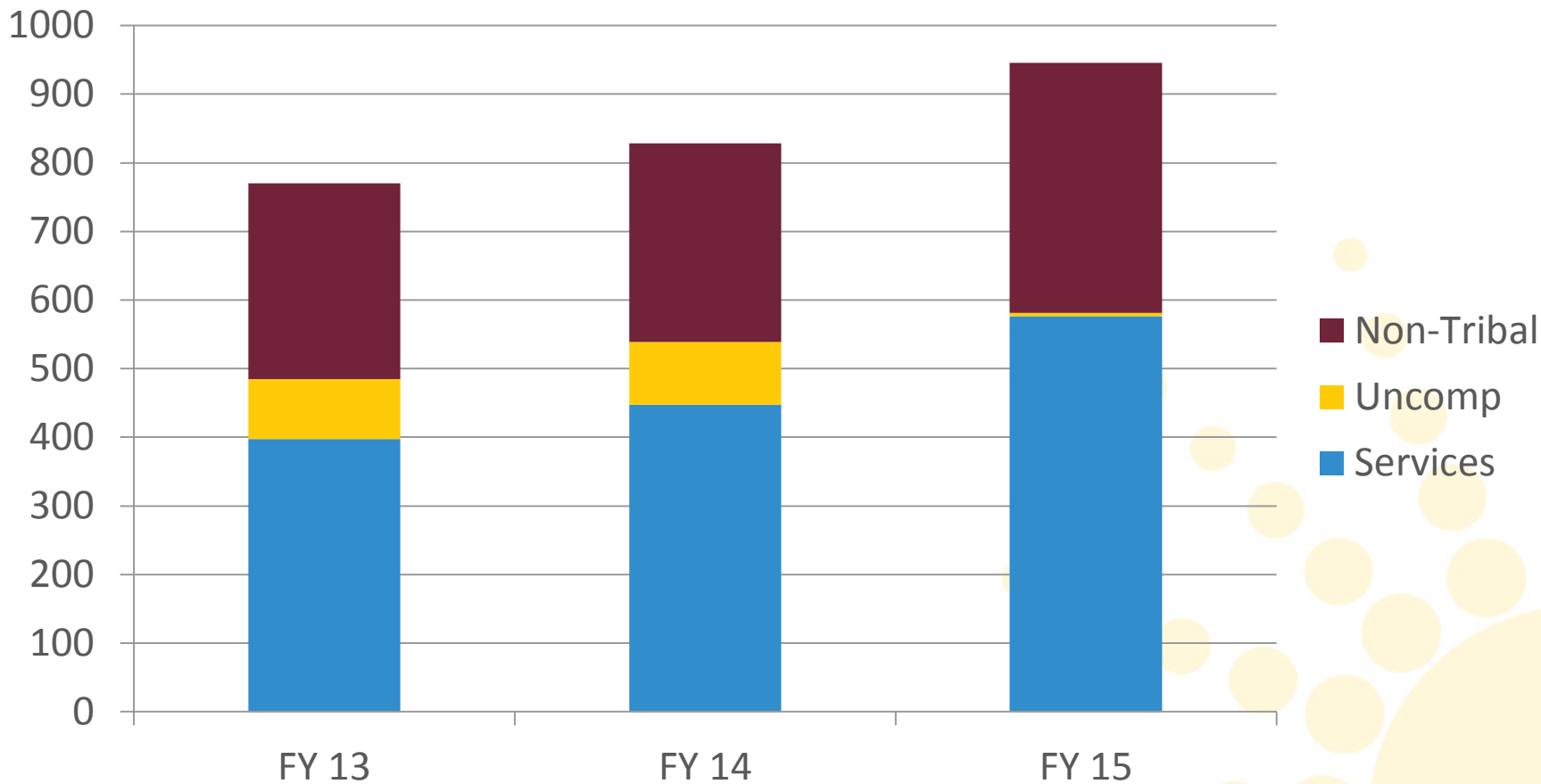
Tribal Consultation
January 20, 2016



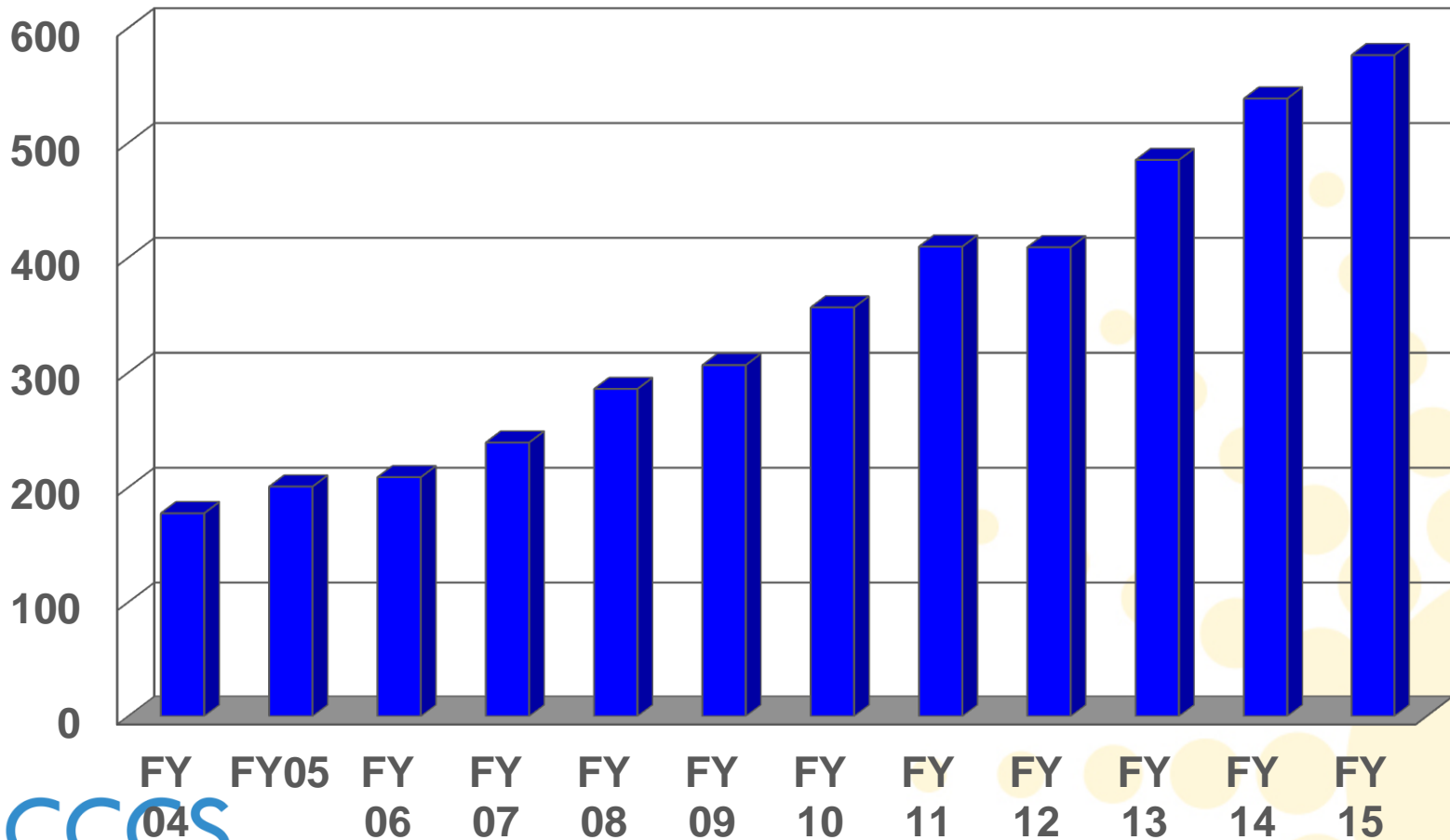
AIHP Care Coordination

- High Need/High Cost Initiative
- Flagstaff Medical Center Initiative
- Data Sharing Efforts
- Building Relationships

AIHP Payments for Services (in millions)



100% Federal Indian Health Services & Tribal Facility Payments (In Millions)



TRBHA Transition

- Point of Contact-Markay Adams
- DBHS Staff
- Outreach Meetings
- IGA Development

Tribal ALTCS Transition

- Point of Contact- Denise Taylor-Sands
- Tribal ALTCS Staff
- Audits and Reviews
- Daily Operations

State Innovation Model (SIM) Grant

- Care Coordination Workshop(s)
- Stakeholder Groups- Data Sharing
- Health Information Exchange
- Letter to IHS Headquarters

Claims and Policy

- Claims Administration Staff Changes
- Training Resources (see attachment)
- IHS/638 Quarterly Forum
- NEMT Tribal Broker RFI
- Audits (see attachment)

Contact Information for Prior Authorizations and Claims

FFS Prior Authorization Contact Number: 602-417-4400

AHCCCS Website web portal: <https://azweb.statemedicaid.us/>

Once they log in, select Prior Authorization Inquiry

FFS Claims Customer Service Number: 602-417-7670, Option 4

AHCCCS Website web portal: <https://azweb.statemedicaid.us/>

Once they log in, they can status claims, check eligibility and enrollment, submit claims etc.

FFS Behavioral Health Claims Customer Service: 602-417-7670, Option 4

AHCCCS Website web portal: <https://azweb.statemedicaid.us/>

Once they log in, they can status claims, check eligibility and enrollment, submit claims etc.

Contact Information

- Elizabeth Carpio, Assistant Director DFSSM AHCCCS
E-mail: Elizabeth.Carpio@azahcccs.gov
- Anne Dye, Deputy Assistant Director
E-Mail: Anne.Dye@azahcccs.gov
- Denise Taylor-Sands, Tribal Health Care Administrator
E-mail: Denise.Taylor-Sands@azahcccs.gov
- Markay Adams, Behavioral Health Administrator
E-mail: Markay.Adams@azahcccs.gov
- Albert Escobedo, Interim Claims Administrator
E-mail: Albert.Escobedo@azahcccs.gov

Thank You.

